

<b>DATE:</b>	1 May 2023
<b>TO:</b>	Physicians, Nursing and Laboratory Staff at Mayerthorpe Healthcare Centre
<b>FROM:</b>	Alberta Precision Laboratories Laboratory Services – Mayerthorpe Healthcare Centre
<b>RE:</b>	<b>Change to Hours of Outpatient Collections and Operational Hours at Mayerthorpe Healthcare Centre</b>

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## PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

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### Key Message

- Effective **May 6, 2023**, Mayerthorpe Healthcare Centre Outpatient hours and regular laboratory staffing hours will be changing due to staffing shortages.
- Outpatient Collection Hours will be closing at 1430h daily. Patients already booked for a collection between 1430h -1630h as of May 5, 2023 will have those appointments honored.

	<u>Current Outpatient Hours</u>	<u>New Outpatient Hours</u>
Monday to Friday	0830h – 1630h	(May 6 – July 4) <b>0830h – 1430h</b>
Saturday, Sunday and holidays	CLOSED	<b>CLOSED</b>

- The lab will no longer be regularly staffed in the evenings. When no staff is on site, there will be a technologist available on call.

	<u>Current Lab Hours</u>	<u>New Lab Hours</u>
Monday to Friday	0700h – 2315h	(May 6 until further notice) <b>0700h – 1900h</b>
Saturday, Sunday and holidays	0730h – 2315h	<b>0830h – 1645h</b>

- Regular outpatient hours will resume on July 4, 2023. Lab hours will remain as indicated until staffing vacancies can be filled.

### How this will impact you

- Community patients will see a decrease in available lab appointments for blood collections. Currently, there are typically appointments available same day or next day. This is not expected to significantly change availability.
- APL will monitor for signs of increasing wait times for available appointments and will respond accordingly.
- No change to collections and testing to inpatients, emergency department or ambulatory services.

### Action Required

- These changes are effective May 6, 2023. Please update all laboratory lists you have to reflect these changes.

### Questions/Concerns

- Karen Bland, Manager, Rural North Zone West, [Karen.Bland@aplabs.ca](mailto:Karen.Bland@aplabs.ca)
- Dr. Kaila Crawford MD, Consulting Pathologist – [Kaila.Crawford@aplabs.ca](mailto:Kaila.Crawford@aplabs.ca)

### Approved by

- Dr. Kaila Crawford MD, North Sector General Pathology Section Chief