

DATE:	18 September 2023
TO:	Physicians, Nursing and Laboratory Staff at Mayerthorpe Healthcare Centre
FROM:	Alberta Precision Laboratories Laboratory Services – Mayerthorpe Healthcare Centre
RE:	Change to Hours of Outpatient Collections and Operational Hours at Mayerthorpe Healthcare Centre

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message

- Effective **October 10, 2023**, Mayerthorpe Healthcare Centre Outpatient hours and regular laboratory staffing hours will be changing.
- Both outpatient hours and evening shifts were reduced due to staffing shortages in May 2023. Staffing has improved slightly and the lab will now be able to resume full outpatient hours and re-instate an evening shift for hospital patients.
- The new hours will be as follows:

	<u>Outpatient Collection Hours</u>	<u>Lab Staff Hours</u>
Monday to Friday	0830h – 1630h	0700h – 2215h
Saturday, Sunday and holidays	CLOSED	0730h – 2215h

- As per usual practice, when no staff is available on site, a technologist will be available on call. Staffing remains a critical issue, most prominent in the rural areas. Please continue to use discretion of on call services only when necessary for urgent patient care.

Action Required

- These changes are effective October 10, 2023. Please update all laboratory lists you have to reflect these changes.

Questions/Concerns

- Karen Bland, Manager, Rural North Zone West – Karen.Bland@aplabs.ca
- Dr. Kaila Crawford MD, Consulting Pathologist – Kaila.Crawford@aplabs.ca

Approved by

- Dr. Kaila Crawford MD, Associate Medical Director (Rural), North Sector