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**Date:** January 15, 2021  
**To:** EZ Physicians, Nursing Staff  
**From:** Wendy Mazzuca, Director, Urban Hospitals (Edmonton & North)  
**Re:** Changes to Service at the Royal Alexandra, Grey Nuns and Misericordia Hospital Outpatient Labs

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**PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE**

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**Key Messages:**

- As part of ongoing adjustments to laboratory service during the COVID-19 pandemic, Alberta Precision Laboratories is taking steps to improve the safety of vulnerable patient populations and hospital staff by restricting service at many hospital outpatient labs to reduce community traffic at hospital sites.
- **Effective Monday, January 25, 2021** the Outpatient Laboratories at the Royal Alexandra Hospital (RAH), Misericordia Hospital (MIS) and Grey Nuns Hospital (GNH) will be restricted to serving the following patients:
  - Ambulatory Clinic patients of the hospitals
  - Patients receiving surgical services at the hospitals
  - Patients requiring special collections (Transfusion Medicine, Ionized Calcium, Ammonia, Lactate, Special Coagulation– RAH, GNH, MIS and Invitae – RAH only)
- These services can be obtained preferably by booking an appointment, but same day walk-ins will be accepted. Contact these labs directly for appointment booking information starting Monday January 25, 2021 at 8am. See [www.albertaprecisionlabs.ca](http://www.albertaprecisionlabs.ca) for more information.
- Patients requiring regular blood work and other community lab service will be directed to attend their nearest community lab facility operated by DynaLIFE Medical Labs. Patients should visit [www.dynalife.ca](http://www.dynalife.ca) or call 780-702-4486 for more information about locations, hours of service and to make appointments.

**Why this is important:**

- With the increasing cases of COVID-19, the RAH, MIS and GNH Outpatient Laboratories are restricting patient access to acute care hospitals to reduce the risk of exposure to COVID-19 for both staff & patients. Staffing resources will be focused on patients of the hospitals.

**Action Required:**

- Please advise community patients to obtain their lab work from DynaLIFE Medical Labs Patient Service Centre (PCC), unless they are attending an ambulatory clinic, receiving surgical services or require a special collection.

**Inquiries and feedback may be directed to:**

- Charlene Kerr, Manager (GNH & MIS), [Charlene.kerr@aplabs.ca](mailto:Charlene.kerr@aplabs.ca) 780-735-7040
- Brandon Cunningham, Manager (RAH), [brandon.cunningham@aplabs.ca](mailto:brandon.cunningham@aplabs.ca) 780-735-5665

**This bulletin has been reviewed and approved by:**

- Wendy Mazzuca, Director, Urban Hospitals (Edmonton & North)
- Dr. Michael Mengel, Medical Director, North Sector