

DATE:	24 March 2023
TO:	Calgary Zone Physicians and Clinical Staff
FROM:	DynaLIFE Medical Labs and Alberta Precision Laboratories (APL)
RE:	Changes to Standing Order Process

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message

- The documentation of laboratory test standing orders will be changing effected March 27, 2023. The lab will no longer be documenting and managing standing orders in our current Laboratory Information System.

Background

- As the DynaLIFE & APL Calgary Zone laboratories prepare to move to Connect Care on May 6, 2023, the current standing orders database will no longer be available. To transition away from current processes, labs using these databases will move to a paper process until they go live with Connect Care.

How this will impact you

- *Patient Service Centres*
 - Upon patients presenting at a patient service center for a standing order laboratory collection, patients will be provided a copy of their standing order requisition & will be asked to maintain that copy until its expiration; maximum one year as per existing policy.
- *Mobile Collection Services*
 - There will be no change in the standing order process for mobile collections for health care providers or patients. Continue to use the DynaLIFE Home Collection requisition for your mobile eligible patients. Mobile standing orders will continue be managed by the Mobile Collections Department through a parallel electronic system.

Action Required

- Communicate such changes to your patients that have laboratory standing orders.
- Ensure your office has an annual review process in place to review patients with laboratory standing orders.

Effective **March 27, 2023**

Questions/Concerns

- Laboratory Information Centre (LIC) 403-770-3600

Approved by

- Lorelei Bigelow, Director Calgary Zone Hospital Laboratory Services – APL
- Lori Derkson, Vice President, Community Services – DynaLIFE Medical Labs