

DATE:	18 October 2023
TO:	Community Care Providers
FROM:	Alberta Precision Laboratories (APL)
RE:	Community Providers: Take Action to Receive Lab, Microbiology and Pathology Results

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Important Information about the Delivery of Results to Community-based Providers from Connect Care

All community providers in Alberta need to act so that laboratory results and reports are delivered to your office. [Connect Care identifiers](#) have been distributed to providers and clinics throughout Alberta, via letter mail. To confirm Connect Care IDs for providers and clinics, please visit: provideridlookup.ahs.ca.

Please use your provider and submitter ID on all lab and specimen requisitions immediately.

Alberta Precision Laboratories (APL) is now the provider of all community lab services operations in Alberta, including those formerly offered by DynaLIFE. As such, the usage of the provider and submitter IDs remains.

Connect Care launches for laboratory in the rest of Alberta on November 5, 2023.

Every requisition given to a patient or sent with a specimen (including microbiology, pathology and specialty tests) needs to contain:

- Authorizing provider's full name
- Clinic name
- Address
- [Submitter ID](#)
- [Provider ID](#) for the authorizing provider
- All pertinent clinical information

A recent audit shows that up to half of providers are still not using the provider and submitter IDs on their requisitions. When the IDs are not used, delivery of results to your EMR or clinic fax/mail will be significantly delayed until there has been a time consuming, manual investigation to determine where the results need to be sent. If additional information is required prior to processing, incorrect information will delay processing.

If you work at more than one clinic, courtesy copies (cc) may only go to a single default location. Community providers will continue to receive some clinical documentation from Connect Care via their EMR, mail and/or fax.

Lab Forms and Requisitions: [Requisitions | Alberta Precision Laboratories \(albertaprecisionlabs.ca\)](#).

To facilitate results delivery, providers are also asked to maintain updated practice, demographic and clinic information with AHS using the [Request for Provider/Prescriber Set-Up in Health Information Systems](#) form. Please complete if contact/eDelivery information changes or providers join or leave your clinic.



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For more information, see [Community Clinics: Take Action to Receive Lab, Microbiology, Pathology & Imaging Results \(albertahealthservices.ca\)](https://albertahealthservices.ca).

Approved by: Dr. Susan Nahirniak, Medical Informatics Lead & Associate Medical Director, North Sector APL

Effective September 1, 2023, APL has become the sole provider of all public lab services in Alberta. As a result, community lab services formally provided by DynaLIFE Medical Labs will become the responsibility of Alberta Precision Labs (APL). This change impacts all zones.