

DATE:	19 April 2024
TO:	Environmental Public Health Partners
FROM:	Alberta Precision Laboratories (APL) – Public Health Laboratory
RE:	Highlights of Laboratory Changes with Connect Care Launch 8

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message

- As of May 6, 2024, all laboratory functions provided by Alberta Precision Laboratories (APL) - Public Health Laboratory, Environmental Microbiology Section will be performed using Connect Care laboratory systems.
- During the period of May 6 – 20th, patience with this transition is requested.
- For the first several weeks post launch, we are requesting extra vigilance in ensuring tests have been ordered, interpreted, and received appropriately.

How this will impact you

- Laboratory results currently delivered by ER4 will be delivered by RightFax or paper report via mail depending on provider preference.
- Lab requisitions for ordering testing remains the same; ensure requisition fields are fully completed.
- Sites receiving RightFax results, ensure staff are aware of the new process.
- All results will be delivered in batches daily. In addition, positive results will also be sent immediately throughout the day.

Action Required

- Extra vigilance in ensuring tests have been ordered, interpreted, and received appropriately.
- Ensure staff are aware of any new processes to receive results.

Effective May 6th, 2024

Questions/Concerns

- For any urgent Connect Care concerns, please call the IT Solution Centre (aka Help Desk) at: 1-877-311-4300.
- If you have concerns regarding the format and/or content of the results, please contact:
Calgary Lab: prl.waters-calgarytech@ahs.ca
Edmonton Lab: prl.waters-edmonton@ahs.ca
- Specific lab related medical questions can be forwarded to Dr. Mathew Diggle (Mathew.Diggle@aplabs.ca)

Approved by

- Maria Falsetti, Director Provincial Laboratory for Public Health - APL
- Dr. Graham Tipples, Medical Scientific Director, Provincial Laboratory for Public Health – APL

Effective September 1, 2023, APL has become the sole provider of all public lab services in Alberta. As a result, community lab services formally provided by DynaLIFE Medical Labs will become the responsibility of Alberta Precision Labs (APL). This change impacts all zones.