

<b>DATE:</b>	25 January 2023
<b>TO:</b>	All Ordering Providers and Clinicians
<b>FROM:</b>	Alberta Precision Laboratories
<b>RE:</b>	<b>Laboratory Services Have Returned to Normal Operations Effective January 25, 2023 07:00</b>

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### Key Message

- Laboratory services' remediation from the January 23, 2023 network outage is complete. Laboratory services have returned to normal operations.

### Background

- A system-wide network outage impacted the laboratory's activities across all systems on January 23, 2023. Reconciliation of laboratory orders has been completed.

### How this will impact you

- Ordering providers may now request laboratory testing as required for all priority types (routine included) in all hospitals.
- Results delivery has been reinstated per normal practices.

### Action Required

- Resume normal laboratory ordering practices. Laboratory results will be viewable in the applicable Clinical Information Systems and Netcare.

### Questions/Concerns

- [communications@albertaprecisionlabs.ca](mailto:communications@albertaprecisionlabs.ca)

### Approved by

- Tammy Hofer, COO, Alberta Precision Laboratories
- Dr. Carolyn O'Hara, Interim Chief Medical Laboratory Officer, Alberta Precision Laboratories