

DATE:	1 May 2023
TO:	All Providers Requesting Mobile Collections
FROM:	Ann Arseneau, Pre-Analytics Discipline Lead, Alberta Precision Laboratories Jennifer Young, DynaLIFE Manager, Mobile Collections
RE:	Mobile Collection Information System - MCIS

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message

- Effective immediately, all requests for mobile collections are coordinated by DynaLIFE in the Mobile Collection Information System. (MCIS)
- This includes any collections to be performed by Albert Precision Lab (APL) staff/sites.

Background

- Previously, mobile collection appointments were handled separately through DynaLIFE or APL.
- This process has been centralized to one intake area at the DynaLIFE Mobile Collection Department to streamline the process.

How this will impact you

- Ordering providers will not need to determine who will perform the collections.
- All requests/requisitions will be triaged to the appropriate collection area/staff.

Action Required

- Send requests to DynaLIFE Mobile Collection Department.
 - Fax request/requisitions to 780-452-5294 or email to DLHCRes@dynalife.ca
 - All faxes require a coversheet for troubleshooting purpose. Do not include any patient health or personal information on the coversheet.
 - If you require the collection on a specific day, please indicate on the cover sheet or requisition.
 - Ensure all requests are complete with:
 - Patient demographic portion of the requisition filled in.
 - Patient address or facility in which they are to be collected.
- **Please note this is considered a major requirement for home/facility collection. Address errors or incomplete addresses will be considered major deficiencies and prevent service.**
- Provider's full name and Connect Care ID number.
 - Complete submitter information including Connect Care ID number.
 - Requisition should indicate if there is an electronic order in EPIC and the date the sample is to be collected.

Questions/Concerns

- Anita Vishnu, anita.vishnu@dynalife.ca; 780-451-3702 ext. 3392
- Jennifer Young, jennifer.young@dynalife.ca; 780-451-3702 ext. 8102

Approved by

- Dr. Carolyn O'Hara – Chief Medical Laboratory Officer, Alberta Precision Laboratories
- Dr. Erene Farag – Medical Director DynaLIFE Medical Labs