

<b>DATE:</b>	2021 August 16
<b>TO:</b>	Central Zone Physicians and Nursing Staff, and APL Laboratory Directors, Managers, and Supervisors
<b>FROM:</b>	Clinical Biochemistry, South Sector, Alberta Precision Laboratories (APL)
<b>RE:</b>	<b>Temporary Referral of Hemoglobin A1c (HbA1c) Testing</b>

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### Key Message

- Effective **August 23, 2021**, the Chemistry department at the Red Deer Regional Hospital will temporarily refer testing of Hemoglobin A1c (HbA1c) to the Dynalife Base Lab in Edmonton.
- For samples collected in Hanna, Drumheller and Three Hills Health Centers, testing will be referred to the Diagnostic Scientific Centre (DSC) in Calgary.
- Referral will continue until the new chemistry analyzers are implemented in Red Deer Regional Hospital, which is expected to be late October 2021.
- Anticipated turnaround time is 24 – 72 hours depending on time of collection.
- Results will be available in Netcare and Physician Office Systems (POS).

### How this will impact you

- When a HbA1c is ordered in Meditech after August 23, 2021, a pop-up screen will indicate that HbA1c is currently unavailable. There will be no impact to specimen collection procedures.

### Action Required

- Order HbA1cRO as the temporary test code in a separate order.
- If you are having issues with ordering referred-out test code HBA1CRO, please contact Red Deer Lab Call Center at 403-343-4749 and ask to talk to Chemistry section for immediate assistance.

### Inquiries and feedback may be directed to

- Yury Butorin, PhD, Clinical Biochemist, Red Deer Regional Hospital Centre, 403-406-5633, [Yury.Butorin@albertaprecisionlabs.ca](mailto:Yury.Butorin@albertaprecisionlabs.ca)
- DynaLIFE Clinical Chemists, 780-451-3702 ext. 3572 or [clinical.chemists@dynalife.ca](mailto:clinical.chemists@dynalife.ca)

### This bulletin has been reviewed and approved by

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