

DATE:	10 April 2023
TO:	Connect Care Launch 1-6 sites
FROM:	Alberta Precision Labs (APL) Transfusion Medicine (TM)
RE:	Transfusion Medicine Downtime – May 5th and 6th

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message

There will be a 10 hour downtime of the Transfusion Medicine (TM) Laboratory Information Systems starting at **1900h on Friday May 5th until 0500h on May 6th, 2023**. This will occur at all sites fully live on Connect Care sites and all Connect Care launch 6 sites, including the launch 4 and 5 Calgary Zone and the North Zone sites (Fort McMurray as well as former Aspen facilities) currently in a Transfusion Medicine interim state. Haemobank refrigerators will also experience downtime windows of variable durations that will be communicated directly to their primary users and locations.

- A. For Launch 6 sites and the Calgary zone sites that launched in Launches 4 & 5, preadmission clinic (PAC) patients with procedures scheduled on or after May 6th, should not have their type and screens collected until after 0500h on May 6th.
- B. For patients with valid testing completed prior to the downtime (confirmed in either NetCare or Connect Care):
- Do NOT remove the patients TSIN band if the type and screen would still be valid on May 6th.
 - Blood components and derivatives/plasma protein products will be available throughout the downtime.
 - 4 serologically crossmatched units will be set aside for any patient with antibodies unless TM is informed of higher requirements.
 - All requests need to be submitted on the downtime request form and faxed to the TM laboratory.
 - Any urgent requests should also be called to the TM laboratory.
 - For launch 1-5 sites ONLY, please be aware that Connect Care's Blood Product Administration Module (BPAM) will not be receiving unit information to allow for system checking of units during this downtime window.
 - **For launch 6 sites** (including the Calgary zone sites that launched in launches 4 & 5 as well as the Grey Nuns and Misericordia Community Hospitals but not the North zone interim state sites) - new Type and Screen orders must be placed and collected after 0500h on May 6th, 2023 to allow ongoing issue of crossmatched products.
 - The old TSIN band can be removed once testing has been completed and resulted in Connect Care.
- B. For patients without testing completed prior to TM downtime – all sites:
- Request and collect new type and screen – these will be processed using downtime procedures if urgent. Non urgent requests will be held until after 0500h.
 - All component and product requests need to be submitted on the downtime request form and faxed to the TM laboratory.



- Any urgent requests should also be called to the TM laboratory.
- Connect Care's Blood Product Administration Module (BPAM) will not be receiving unit information to allow system checking of units during this downtime window.

Background

To allow for sufficient time to do data extraction, quality assurance of extracts and cutover of data from Meditech and Millennium laboratory information systems into the WellSky platform, a Transfusion Medicine downtime is required. Unfortunately, sites that are already live on WellSky will also require a downtime to allow the data to be uploaded. This necessitates downtime procedures to be put in place for both the transfusion medicine laboratory as well as for the prescribers and clinical teams needing transfusion medicine testing or blood component / plasma protein product support.

How this will impact you

Orders for transfusion medicine testing or blood components / plasma protein products will be affected at all Connect Care Launch 1-6 sites and interim state sites from Launches 1, 4 and 5.

Action Required

Familiarization with downtime processes for ordering testing and blood components.

Effective

May 5, 2023

Questions/Concerns

- Nicole Gettle for Calgary Zone (Nicole.Gettle@albertaprecisionlabs.ca)
- Carole Ann LaGrange for Central Zone (CaroleAnn.LaGrange@albertaprecisionlabs.ca),
- Tihiro Rymer for Edmonton Zone (Tihiro.Rymer@albertaprecisionlabs.ca)
- Allahna Elahie for North Zone (Allahna.Elahie@albertaprecisionlabs.ca)

Approved by

- Dr. Susan Nahirniak, Medical Director, APL Transfusion & Transplantation Medicine (susan.nahirniak@albertaprecisionlabs.ca)