



Date: December 9, 2020
To: All Physicians and Submitting Care Providers
From: Alberta Precision Laboratories
Re: URGENT – Millennium Laboratory Paper Report Distribution Delays

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message:

- Since the Millennium upgrade on December 6th, 2020 there have been delays in the printing and distribution of some Laboratory and Diagnostic Imaging paper reports.
- This affects testing performed in the Calgary zone and at the Public Health Provincial Laboratories.

Why this is important:

- This issue affects patient reports received via Paper distribution; electronic delivery systems are not affected.
- There is a risk with not meeting a timely delivery of paper patient result reports, this can result in delays in report access, or inability to ensure that test results are reviewed and followed up on by physicians or providers in a timely manner.

Action Required:

- Clinical patient results are available in Netcare; physician and Healthcare providers should refer to Netcare to review patient results.
- Environmental Public Health testing results can continued to be accessed using established processes.
- Results not available in NetCare can be accessed by contacting the APL Lab Information Centre
 - Calgary area: Lab Information Centre at 403-770-3600
 - Provincial: 1-877-868-6848
- For additional Diagnostic Imaging report information contact your local Diagnostic Imaging service department

Inquiries and feedback may be directed to:

- See above contact information

This bulletin has been reviewed and approved by:

- Dr. Carolyn O'Hara, Chief Medical Laboratory Officer (Interim), Alberta Precision Laboratories