



Accessing Laboratory Services: Royal Alexandra Hospital Outpatient Laboratory

PLEASE READ PRIOR TO YOUR LAB VISIT: Alberta Precision Laboratories (APL) is working hard to deploy our laboratory resources in the safest and most efficient way possible as we continue to respond to the COVID-19 pandemic. Many healthcare services have been impacted as a result of the pandemic, and the lab is no exception. Some changes to our operations are necessary in order to keep our patients and staff safe. We want you to be aware that APL has implemented new measures and, as a result, your visit to the lab for bloodwork or other services will be different. New measures include **introducing appointments to better manage the flow of patients into the lab. The Royal Alexandra Hospital Outpatient Laboratory is focusing on access for patients that attend on-site Ambulatory Clinic appointments, receive surgical services at the facility and patients requiring special collections.**

Special collections refers to: Transfusion Medicine, Ammonia, Lactate, Ionized Calcium, Invitae, Special Coagulation and hospital staff WH&S collections/BBFE.

Ambulatory Clinic patients already on-site will be able to book or walk-in same day as per site protocols. Patients that require blood collection before their clinic visit or surgical date can be referred for an appointment ahead of time.

This is all done to keep our patients and our staff safe. This document will help guide you through these changes to ensure your laboratory visit is safe and efficient. We thank you for your patience and your cooperation.

Before your laboratory visit please see the following information:

Appointment Service Preferred

Call 780-735-5524 to book an appointment. This phone number will be active as of Monday, January 25, 2021 at 8:00 a.m.

Royal Alexandra Community
Hospital Outpatient
Laboratory

Monday to Friday, 0800 – 1600: Closed to the general public, appointments are available for the following patient populations:

- patients that attend on-site Ambulatory Clinic appointments
- patients receiving surgical services at the facility
- patients requiring special collections. Special collections refers to: Transfusion Medicine, Ammonia, Lactate, Ionized Calcium, Special Coagulation and hospital staff WH&S collections/BBFE.

All other general community lab service in Edmonton is provided at Dynalife Medical Labs Patient Service Centres. For more information or to book an appointment, visit www.dynalife.ca or call 780-702-4486.

During your laboratory visit:

- **IMPORTANT:** To allow for social distancing in waiting areas, arrive no more than 3-5 minutes prior to your appointment time.
- Do not bring additional family members/friends unless necessary
- Follow instructions of laboratory staff and signage within the laboratory
- You will be asked general health screening questions related to COVID-19 symptoms. Your answers determine the level of personal protective equipment required.
- You will be asked to perform hand hygiene with provided hand sanitizer
- You will be asked to wear a mask, which will be provided to you
- Laboratory waiting rooms have identified maximum number of occupants allowed
- You may be asked to queue outside the laboratory area. During peak hours you may be asked to return at an alternate time

For more information on novel coronavirus COVID-19 visit <https://www.albertahealthservices.ca/topics/Page16944.aspx>

For COVID-19 info for Albertans visit <https://www.alberta.ca/coronavirus-info-for-albertans.aspx>