



Date: October 5, 2020
To: All Zones
From: Genetics and Genomics
Re: Anticipated Delayed Turn-Around-Times for Biochemical Genetics South Test Results

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message:

- As a result of staffing shortages and current Connect Care project demands during the months of October through December 2020, delays are anticipated in reporting turn-around times (TAT) for testing performed at the Biochemical Genetics South laboratory located at the Alberta Children's Hospital, Calgary.

Why this is important:

- Testing will be prioritized based on the essential test menu, indication(s) for testing/reason for referral provided on the requisition, and through direct communication with the geneticist on-service by the ordering physician.
- Biochemical Genetics South laboratory may send out testing to Biochemical Genetics North or out-of-province referral labs, as needed, to avoid delayed TAT for samples requiring timely follow-up that cannot be performed in-house.

Action Required:

- Provide sufficient indication for testing when placing orders via EPIC/Beaker or via paper requisition.
- When placing orders outside of EPIC/Beaker, ensure the newest version of the [Genetics and Genomics Biochemical Genetics Requisition](#) is used.
- For testing requiring immediate follow-up, contact the Biochemical Genetics Laboratory South directly by phone at (403) 955-7379.

Inquiries and feedback may be directed to:

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This bulletin has been reviewed and approved by:

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