

**Date:** June 16, 2016  
**To:** Edmonton Zone, North Zone, Central Zone, Calgary Zone, and South Zone  
Physicians, Nurse Managers, Laboratory Managers and Staff  
**From:** AHS Laboratory Services and DynaLIFE<sub>Dx</sub>  
**Re:** CoPath Application Outage

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**Key Messages:**

- The Edmonton Zone Anatomical Pathology Laboratory Information System (CoPath Application) will be unavailable from 16:00 Friday, June 17, 2016 until 05:00 Monday, June 20, 2016.
- Previously signed out reports will be viewable in Netcare
- Reports will not be available directly from CoPath during this outage.

**Why this is important:**

- The CoPath application will be undergoing an upgrade to improve performance, supportability and reliability.

**Action Required:**

- From 16:00 Friday, June 17 to 05:00 Monday, June 20, 2016, use Netcare to view any Anatomical Pathology results from the Edmonton Zone. If results are not available in Netcare, please call Client Response at 780-407-7484 after 05:00 on Monday, June 20<sup>th</sup>.

**Inquiries and feedback may be directed to:**

- Jackie Kohut, Laboratory Information Systems Manager, 780-907-7198
- Vanessa Raven, AHS Senior Project Manager, Provincial Support Services, IT, 403-973-1510

**This bulletin has been reviewed and approved by:**

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Dr. Raymond Lai, Medical Director, DynalifeDx