

Date: October 20, 2014
To: North and Central Zone Community Physicians and Health Care Providers
From: AHS Laboratory Services and DynaLIFE_{Dx}
Re: Laboratory Information System DOWNTIME - Edmonton Zone

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Messages:

- **On Sunday, October 26, 2014**, all laboratories in the Edmonton Zone will undergo a major upgrade to our laboratory information system.
- There will be no change to transportation schedules as a result of this downtime, however the laboratories will be operating under Downtime procedures and some reporting will be delayed.
- We will continue to process STAT and Urgent test orders and will continue to phone all critical results during the scheduled computer downtime.

Why this is important:

- AHS and DynaLIFE_{Dx} are working together to perform a major upgrade to the Laboratory Information System in the Edmonton Zone.
- This upgrade requires the entire lab computer system to be down (completely unavailable) for approximately 10 hours during the night and morning of October 26, 2014.
- During the downtime, laboratory results will not print.
- Results from testing performed prior to the downtime will continue to be available on NetCare.

Action Required:

- DynaLIFE_{Dx} will call all results from STAT or urgent collections and we **require a physician contact number** be provided on the requisition for this purpose.

Inquiries and feedback may be directed to:

- Jeff Anderson, Manager Hospital Operations at jeff.anderson@dynamifedx.com

This bulletin has been reviewed and approved by:

- Dr. James Wesenberg, AHS Laboratory Services, Provincial Medical / Scientific Director,
- Dr. Raymond Lai, Medical Director, DynaLIFE_{Dx}