

Date: October 20, 2014
To: Physicians and Health Care Providers at Northern Lights Regional Hospital, Northwest Health Centre, St. Theresa's General Hospital and La Crete Acute Ambulatory Care Centre
From: AHS Laboratory Services and DynaLIFE_{Dx}
Re: Laboratory Information System DOWNTIME

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Messages:

- On Sunday, October 26, 2014, the laboratories will undergo a major upgrade to our Laboratory Information System.
- Test processing, resulting and reporting, as well as provision of blood and blood products will have to be performed on a manual, non-electronic basis.
- During this period, only STAT and Urgent test requests will be processed. Routine testing will resume when the computer system comes back up.
- Throughout the downtime, laboratory results will not print on nursing unit printers, will not transmit to ancillary Health Information Systems, and will not be electronically accessible by laboratory staff.
- We will continue to phone all critical results during the scheduled computer downtime.

Why this is important:

- AHS and DynaLIFE_{Dx} are working together to perform a major upgrade to the Laboratory Information System.
- This upgrade requires the entire lab computer system to be down (completely unavailable) for approximately 10 hours during the night and morning of October 26, 2014.
- Results from testing performed prior to the downtime will continue to be available on NetCare.

Action Required:

- Where possible, please submit morning bloodwork requisitions for Sunday, October 26, 2014 to the laboratory by 2100 hrs on Saturday, October 25, 2014 so they may be processed while the Laboratory Information System is still available.

Inquiries and feedback may be directed to:

- Jeff Anderson, Manager Hospital Operations at jeff.anderson@dynamlifedx.com
- Anas Gharra, Assistant Manager Hospital Operations, NW at anas.gharra@dynamlifedx.com
- Deb Geldart, Assistant Manager Hospital Operations, Fort McMurray at deb.geldart@dynamlifedx.com

This bulletin has been reviewed and approved by:

- Dr. James Wesenberg, AHS Laboratory Services, Provincial Medical / Scientific Director
- Dr. Raymond Lai, Medical Director, DynaLIFE_{Dx}