

**Date:** July 26, 2016  
**To:** All South Zone East Physicians  
**From:** AHS Laboratory Services  
**Re:** Duplicate Lab Requisitions

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### Key Messages:

- Patients present to SZE Laboratories with multiple requisitions from more than one physician. How to handle these with best patient care, as a guiding principle, is under review with South Zone Medical Affairs Committee and South Zone Clinical Executive group.
- As part of the recent transition of coagulation testing from Medicine Hat Diagnostic Lab to Medicine Hat Hospital Lab and Brooks Hospital Lab, clarification is needed.

### Clarification of how lab orders are processed:

- **When a patient presents with multiple requisitions:**
  - **If there are duplicate tests ordered**, the location/ordering physician who has ordered the most tests will be chosen as the “ordering” physician with the others as “copy to” physician. Each physician will receive a report for all requested tests.
  - **If a result is within the parameters of a “Critical Value”**, lab will contact the “ordering” physician.
- The report will include a comment indicating that multiple requisitions have been combined.

### Why this is important:

#### Until further decisions are made at the Zone level:

- Physicians may receive results ordered by themselves and other physicians (if multiple requisitions have been combined).
- Physicians may get called with Critical Values on tests they have not ordered (if multiple requisitions have been combined).
- Transition of Medicine Hat Diagnostic Lab coagulation testing to Medicine Hat Hospital Lab occurred on July 11, 2016. There has been no change to Medicine Hat Coagulation Clinic reporting.

### Action Required:

- No action required at this time, informational update only

### Inquiries and feedback may be directed to:

- Valerie Verge, Accn/Collections Coordinator, 403-502-8648 Ext 1497

### This bulletin has been reviewed and approved by:

Dr. J Silva, Zone Clinical Department Head - Laboratory, SZ East MHRH  
Fran Pratt, MHRH Lab Manager  
Nicole Gauggel Jennissen, Supervisor, Brooks Health Centre Laboratory