

Date: March 28, 2014

To: North Zone - Former Aspen Health Region (AHR)
Physicians, Nurse Managers, Educators and Practitioners, Laboratory Directors and Managers

From: AHS Laboratory Services – North Zone Former Aspen Health Region (AHR)

Re: Laboratory Reports for Referred Out Testing – Quality & Patient Safety Initiative

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Messages:

- **Effective April 14, 2014 Former Aspen Health Region (AHR) report distribution for referred out testing will change. There is no change to reports for testing performed in the Zone.**
- Rural Laboratories will no longer receive, sort, package and distribute reports on testing sent to Calgary and Edmonton laboratories.
 - **Hardcopy reports and electronic delivery to physician office systems for referred out testing will be provided by the laboratory doing the testing.**
- **This process has been standardized provincially. Physicians will get reports for hospital based patients at their clinics. This may be different than your current report delivery mechanisms.**
- Referred out testing will now “auto complete” with a standard canned text used across the Province,
 - **“Sample referred out for testing. See Netcare and/or paper report.”**
 - **This activity will cause the applicable button (Lab, Micro, TM) in the Meditech EMR to turn **RED**.**

Meditech Module	What you will see ...
Lab Module	<ul style="list-style-type: none"> • All tests will auto result with the exception of “Out Of Province” or “Out of Country” samples sent directly from AHR.
Micro Module	<ul style="list-style-type: none"> • Primary sample investigations, surveillance and serotype will auto result.
Blood Bank Module	<ul style="list-style-type: none"> • Canadian Blood Services prenatal testing will auto result.
Anatomic Pathology Module	<ul style="list-style-type: none"> • All primary sample investigations referred out will auto result.

- The majority of referred out test results are available on the Alberta Netcare Portal. Exceptions include molecular diagnostic testing from Genetics Lab North, Molecular Genetics, Biochemical Genetics, Cytogenetic and Pharmacokinetics from Genetics Lab South, out of province and/or out of country testing.

Action required:

- To arrange auto-fax report delivery from Provincial Laboratory for Public Health, contact the service desk at: InfoCntr@albertahealthservices.ca
- To arrange auto-fax report delivery from Edmonton (*DynaLIFE_{Dx}* and/or University of Alberta Hospital Laboratory) contact the Data Editors at *DynaLIFE_{Dx}* at: 780- 451-3702 ext. 8144.
- PGP locations (encrypted email) will be transitioned to “Right Fax”. Further information to follow.
- Call the Alberta Netcare Portal Access Enrolment line at: 1-866-756-2647 or go to: www.albertanetcare.ca if portal access is required and/or you wish to receive group or individual training sessions.
- Check with your Physician Office Vendor to see which electronic lab feeds you are validated for. Your vendor can request additional feeds for your system if required.

For additional questions contact:

North Zone (Aspen Health Region)

- Carolyn O'Hara, MD FRCPC at: 780-407-3477 or email: Carolyn.OHara@albertahealthservices.ca
- Lisa Vandergouwe, Project Manager, Lab Quality, Safety & Integration at: 403-388-6065 or email: Lisa.Vandergouwe@albertahealthservices.ca

This bulletin has been reviewed and approved by:

- Dr. Carolyn O'Hara, Deputy Zone Clinical Department Head, Diagnostic Health – Laboratory & Pathology, North Zone - AHS Laboratory Services
- Dr. James Wesenberg, Provincial Medical/Scientific Director