

Date: May 6, 2019
To: North Zone - Northern Lights Health Region Area Physicians and Care Providers
From: Alberta Public Laboratories (APL) and DynaLIFE Medical Labs
Re: Laboratory results in the Meditech Electronic Medical Record (EMR) from March 26, 2019 from 0100 – 1500 hours

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message:

- The Meditech Clinical system used provincially in the rural hospitals and care facilities experienced an extended downtime on Tuesday, March 26, 2019 from 0100 – 1500. After access to the system was restored, it was determined that approximately 350 general lab results did not populate the Meditech EMR.
- Normally general lab results are filed in the EMR. The decision has been made not to populate these outstanding results into the EMR as these would have already been accessed via hard copy or via Netcare and acted on as clinically relevant.

Why this is important:

A summary of the impact is as follows:

| Types | Usual access | Results Impacted |
|----------------------|--------------------|--|
| Micro | Netcare/Paper | No Impact |
| Anatomical Pathology | Netcare/Paper | No Impact |
| Transfusion Medicine | Netcare/Paper | No Impact |
| Cytology | Netcare/Paper | No Impact |
| General Lab | EMR, Netcare/Paper | Yes (such as CBC, & PT, Electrolytes)* |

*Physicians and Care Providers would have received these results via paper or Netcare.

Inquiries and feedback may be directed to:

- Deb Geldart, Assistant Manager, Hospital Laboratory Operations, DynaLIFE Medical Labs at 1-800-861-9876 extension 3458.

This bulletin has been reviewed and approved by:

Dr. Raymond Lai, Medical Director, DynaLIFE Medical Labs

Dr. Michael Mengel, North Sector Medical Director, Alberta Public Laboratories (APL)

