

Date: October 23, 2015

To: South, Central, North Zones
Physicians, Nurse Managers, Educators and Practitioners, Laboratory
Directors, Managers, Staff

From: AHS Laboratory Services

Re: Laboratory Meditech Report Issue.

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Messages:

- A technical issue has been identified within Meditech that may on rare occasion prevent clinical reports from printing or faxing as expected. Steps have been taken to prevent this issue.
- So far, this issue has been identified and reported only by Laboratory Services in the Central Zone. In these rare cases, the reports have been resent.
- This technical issue does not disrupt the electronic transmission of reports, i.e., POSP, EMR and Alberta Netcare.

Why this is important:

- Your attention is being drawn to this matter to request increased vigilance in monitoring your incoming printed or faxed Lab reports.
- If you determine that you are missing an expected report or if there has been any negative clinical impact to patient care on account of a delay in receiving a report, please call your local laboratory contact person listed below.

Inquires may be directed to:

- North Zone: Wendy Corbiere, Director Laboratory Service North Zone, 780-826-8254
- Central Zone: Sherry Krause, QA Coordinator, 780-312-3617
- South Zone: Helen Monteith, Manager Laboratory, 403-388-6287

This bulletin has been reviewed and approved by:

Dr. Carolyn O'Hara, AHS Deputy ZCDH, Diagnostic Health - Laboratory & Pathology, North Zone
Dr. Garnet Horne, AHS ZCDH, Pathology and Laboratory Medicine, Central Zone
Dr. Michael Greeff, AHS ZCDH (Co-Lead) Laboratory Medicine, South Zone – West
Dr. Michael O'Connor, AHS ZCDH (Co-Lead) Laboratory Medicine, South Zone – East
Dr. James Wesenberg, AHS Provincial Medical/Scientific Director, Laboratory Services