

Date: May 27, 2019 - FOR URGENT CIRCULATION
To: All Zones
From: Alberta Public Laboratories (APL) – Genetics and Genomics
Re: Newborn Metabolic Screening reports held from May 18 to May 31, 2019

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Message:

- Due to a software error occurring on May 6, 2019 the Newborn Metabolic Screening (NMS) laboratory has put a temporary hold on all automatic reporting of NMS results until May 31, 2019.
- Manual notification and call outs of significant results is ongoing for any specimens with abnormal findings.
- Staff and vendors are working diligently to resolve this issue.

Why this is important:

- Reports from May 18 to May 31, 2019 will not be available online until May 31, 2019.

Specimen Collection/Transportation Requirements:

- Continue collection and transport as normal.

Reporting and Follow Up:

- **Primary care providers and specialists will be notified by telephone of critical newborn screen results.**

Additional Information:

- Please visit the NMS Program's Resource page on Insite to access Staff Education, Provider Information and other resources at <https://www.albertahealthservices.ca/info/Page9014.aspx>

Inquiries and feedback may be directed to:

- Genetic Counsellors (UAH) at 780-407-7907

This bulletin has been reviewed and approved by:

Dr. Carolyn O'Hara, Interim Chief Medical Laboratory Officer, Alberta Public Laboratories
Dr. Sherry Taylor, Interim Co-Medical/Scientific Director, Genetics & Genomics, APL