**Date:**     **January 30, 2014**

**To:**     **North Zone - Former Peace Country Health Region (PCH)**
**Physicians, Nurse Managers, Educators and Practitioners, Laboratory Directors and Managers**

**From:**     AHS Laboratory Services – North Zone

**Re:**     Laboratory Reports for Referred Out Testing – Quality & Patient Safety Initiative

## PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

**Key Messages:**

- Re-transcribing ("back entering") referred out test results into Meditech is an opportunity for error and has the potential to impact quality and patient safety.
- Effective **February 10, 2014,** laboratory results on samples referred outside North Zone from former Peace County Health Region (PCH) for testing will auto-result in Meditech with:

  - ➤ *"Sample referred out for testing. See Netcare and/or paper report."*
  - ➤ This activity will cause the applicable button (Lab, Micro, TM) in the Meditech EMR to turn **RED.**

| Meditech Module | What you will see … |
|---|---|
| **Lab Module** | • All tests will auto result with the exception of "Out Of Province" or "Out of Country" samples send directly from PCH. |
| **Micro Module** | • Primary sample investigations, surveillance and serotype will auto result. |
| **Blood Bank Module** | • Canadian Blood Services prenatal testing will auto result. |
| **Anatomic Pathology Module** | • Refer to the Laboratory Bulletin:<br>Reporting Results on Referred Out Pathology Samples – Quality & Patient Safety |

- **Hardcopy reports and electronic delivery to physician office systems for referred out testing will be provided by the laboratory doing the testing.**
- The majority of referred out test results are available on the Alberta Netcare Portal. Exceptions include heritable disease testing, out of province and/or out of country testing.

**Action required:**

- To arrange auto-fax report delivery from Provincial Laboratory for Public Health, contact the service desk at: InfoCntr@albertahealthservices.ca
- To arrange auto-fax report delivery from Edmonton (*DynaLIFE$_{Dx}$* and/or University of Alberta Hospital Laboratory) contact the Data Editors at *DynaLIFE$_{Dx}$* at: 780- 451-3702 ext. 8144.
- Call the Alberta Netcare Portal Access Enrolment line at: 1-866-756-2647 or go to: www.albertanetcare.ca if portal access is required and/or you wish to receive group or individual training sessions.
- Check with your Physician Office Vendor to see which electronic lab feeds you are validated for. Your vendor can request additional feeds for your system if required.

**For additional questions contact:**

- Carolyn O'Hara, MD FRCPC at: 780-407-3477 or email: Carolyn.OHara@albertahealthservices.ca
- Mary Melnyk, QEII Laboratory Manager at: 780-538-7410

**This bulletin has been reviewed and approved by:**
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