

Date: March 1, 2016
To: Former David Thompson Health Region Physicians
From: Central Zone Laboratory Services
Re: Pathology Reports

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Messages:

- Effective March 7, 2016, Pathology reports, currently sent via manual fax and lab transport box, will be sent to physician offices via Forward Advantage, the automatic fax module in Meditech.
- The reports will be auto-faxed to physician offices Monday to Friday at 0600.
- From March 7-21, Central Zone Lab Information Services will be calling a random selection of clinics each day to confirm the reports were received as expected.
- There will be no change to electronic reporting, if that is how you currently receive Pathology reports.

Why this is important:

- Automatic faxing is advantageous for patient care:
 - It alleviates the manual handling and faxing of patient reports.
 - Patient reports will be received at the physician offices in a more timely manner.

Inquiries and feedback may be directed to:

- For any issues or feedback, contact the Central Zone Service Desk:
 - Phone: 403-343-4815
 - Email: ServiceDesk.CentralZone@ahs.ca
- Indicate to the Service Desk the issue needs to be forwarded to the Ref Apps LAB Team.

This bulletin has been reviewed and approved by:

Dr. Garnet Horne, Central Zone Clinical Department Head, Pathology and Laboratory Medicine