

Date: February 10, 2016
To: Brooks Health Centre Emergency Room, Brooks Physicians, South Zone
Laboratory Staff
From: AHS Laboratory Services
Re: Brooks Physician Critical Value Reporting Process

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Key Messages:

- In order to better facilitate reporting of Critical Value Results and support timely patient care, physicians in Brooks have agreed to a process to simplify contacting a physician.

Background:

- Currently, Brooks Health Centre Laboratory follows the South Zone – Notification of Critical Values Results (CVR) and Notifiable Results procedure. If a responsible care provider cannot be reached with two attempts in sixty minutes, lab staff will complete the Provincial Requesting Practitioner Contact Problem Form and contact the on-call pathologist.

How this will impact you:

- Lab staff will now attempt to contact the responsible care provider using the physician's cell phone number if they are not available in their clinic. If they are unable to contact the physician with two attempts in sixty minutes, lab staff will contact the Brooks Health Centre Emergency Room physician with the Critical Value Result.

Action Required:

- Brooks Physicians and South Zone Laboratory Staff will follow the new protocol as outlined in this Laboratory Bulletin effective January 26, 2016.

Inquiries and feedback may be directed to:

- Nicole Gauggel Jennissen, Laboratory Technologist III, 403-501-3241
- Shannon Brost, Community Support Technologist III, 403-502-8648 ext 1839
- Dr. Michael O'Connor, Pathologist, 403-529-8867

This bulletin has been reviewed and approved by:

Dr. Michael O'Connor, Pathologist
Dorothy Ward, South Zone Laboratory Director.