

**Date:** November 8, 2016  
**To:** South West Zone Physicians  
**From:** AHS Laboratory Services  
**Re:** Recurring Laboratory Requisition Order for Patient at Risk

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## PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

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### Key Messages:

Effective immediately:

- **Patients** that are identified by their provider as vulnerable (at risk) will **require support** to manage their recurring orders' requisitions.
- **Physicians** will identify if a patient is at risk by writing "**Retain requisition for patient**" on the Patient's recurring order requisition.
- **Recurring** laboratory orders are valid for one year and require physician review.
- **Laboratory staff** will assist this group of patients by storing the recurring order requisition at a laboratory site. Patient to present at the Collection Site, noted by Physician, as this is where the laboratory requisition is stored at.

### Why this is important:

- At risk patients for laboratory testing non-compliance will be accommodated by the laboratories to ensure this will be completed.
- The laboratory where the patient attends for collections will store the recurring order on site.
- Should information or clarification be required the ordering physician will be contacted.

### Action Required:

- Write "**Retain requisition for patient**" with "**Recurring Order**" on laboratory requisition.
- Indicate on the Requisition where patient will likely present for laboratory work
- Fax to: a) Lethbridge Patients – (403)388-6068, Laboratory Client Services  
b) Rural Patients – Your local Laboratory

### Inquiries and feedback may be directed to:

- Dr Michael Greeff, SZW Clinical Lead, Laboratory, (403) 388-6158
- Ron Schulz, SZ Lab Quality Coordinator, (403) 563-7751

### This bulletin has been reviewed and approved by:

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