

Date: April 10, 2013

To: South Zone – West
Taber Health Centre - Physicians, Nursing, Laboratory staff, and Chinook Regional Hospital Laboratory Staff

From: AHS Laboratory Services

Re: Extended Hours of Operation for Taber Health Centre Laboratory

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Messages:

- The Taber Health Centre Laboratory will be extending hours of operation to 2115 Monday through Friday.
- This change will be **effective April 15, 2013**.
- This change in time will align with Diagnostic Imaging and provide service for urgent needs.
- This will also reduce the cost for call backs which will allow the Laboratory to continue to meet operational needs.
- There will be no change in hours of operation on weekends or statutory holidays.

Action Required:

- Laboratory testing may be ordered as usual between 0700-2115 Monday to Friday with no need to contact the technologist-on-call for processing.
- Should there be urgent testing required after 2115 weekday evenings, there will still be a technologist-on-call for this purpose.
- Call back services will begin at 2115 weekdays. Refer to the on call list to contact the technologist on call.

Inquiries and feedback may be directed to:

- Helen Monteith - South Zone Rural Laboratory Manager at: 403-388-6287
- Jim Moore - Community Support Tech III at: 403-388-6066

This bulletin has been reviewed and approved by:

Dr. Barbara Popma, AHS Zone Clinical Department Head (Co-Lead) Laboratory Medicine, South Zone