

**Date:** May 15, 2013

**To:** South Zone West: Coaldale Health Centre Physicians, Nursing and Laboratory staff

**From:** AHS Laboratory Services and AHS Diagnostic Imaging Services

**Re:** Coaldale Laboratory Outpatient Hours of Operation

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**Key Messages:**

- The Coaldale Outpatient Laboratory hours of operation will be changing **effective June 1, 2013**.
- The lab is experiencing a high volume of patients in the early morning hours. An adjustment to the lab staffing complement in the morning will be made to help minimize patient wait times.
- The new hours of operation will be from: **8:00 a.m. to 4:00 p.m. Monday to Friday**.
- New signage will be posted at the Coaldale Laboratory.

**Action Required:**

- Physicians and Clinic staff will need to inform patients being referred to the Outpatient Laboratory of the new hours of operation.

**Inquiries and feedback may be directed to:**

- Helen Monteith, South Zone Rural Lab Manager at: 403-388-6287
- Dana Meroniuk, South Zone Rural DI Manager at: 403-388-6733

**This bulletin has been reviewed and approved by:**

Dr. Barbara Popma, AHS Zone Clinical Department Head (Co-Lead) Laboratory Medicine, South Zone