

Date: February 25, 2013

To: South Zone
Physicians, Nursing Units, All Programs/Departments/Clinics

From: AHS Laboratory Services – South Zone

Re: Elimination of Back Entry (Transcription) of Referred-Out Test Results in Meditech

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Key Messages:

- North and South Zone AHS laboratories will discontinue transcribing referred out test reports in Meditech for referred out tests.
- The target date for this change in South Zone West (former Chinook) is **April 8, 2013**.
- The target date for this change in South Zone East (former Palliser) is the week of **May 27, 2013**.
- Referred out test volumes account for 3% of the referred out testing. The majority of which is for community patients.

Why this is important:

- **Report delivery and/or electronic access to referred out testing results will change.**
- This change will align with the laboratory report processes in South Zone with Medicine Hat Diagnostic Laboratory which ceased transcription in 2010, as well as Central Zone.
- This alignment will minimize the patient safety risk due to transcription errors while eliminating delays due to transcription. As well, it will eliminate duplicate reports in Netcare and/or incomplete reports in Meditech due to complex testing results that are not fully transcribed.

Report Source	Alberta Netcare	E-delivery	Paper Reports
Calgary Lab Services (CLS)	YES	YES	YES
University of Alberta (UAH)	YES	YES	YES
<i>DynaLIFE_{Dx}</i>	YES	YES	YES
Provincial Lab South (ProvLab)	YES	NO	YES
Provincial Lab North (ProvLab)	YES	NO	YES
Advanced Diagnostics (Dr. Fritzler)	YES	NO	YES
Canadian Blood Services	YES	NO	YES
Alberta Children's Hospital and Edmonton Genetics Laboratories	NO	NO	YES
Out of Province and/or Out of Country	NO	NO	YES

Action required:

- Review report delivery changes outlined in the chart on page 2 - Referred Out Test Results in Meditech.
- Contact Alberta Netcare to if you do not have Netcare access and need it.
 - Alberta Netcare Portal Access: Enrolment Line Call 1-866-756-2647 or www.albertanetcare.ca

Referred Out Test Results in Meditech (South Zone)

Current Report Delivery	New Report Delivery
<p>Meditech Electronic Medical Record (EMR):</p> <p>Laboratory Reports are back entered into Meditech and reside in the EMR.</p> <p>This includes all patient types:</p> <ul style="list-style-type: none"> • In-patient (IP) • Out-patient (OP) • Community (physician office) 	<ul style="list-style-type: none"> • Most laboratory reports will reside in Alberta Netcare as soon as the performing lab verifies the report. This is a real time feed. See Report Source table. • When the provider views a test that has been referred out, in the EMR, it will say “Sample referred out for testing. See Netcare and/or Paper report.” There is a “Netcare Link” button on the right EMR menu bar. This will take the user directly to that patient record in Netcare provided the user has Netcare access. • All providers listed on the lab requisition/order will receive a paper copy of the report from the performing laboratory. This includes IP, OP and Community patient reports. • Paper reports will be delivered using existing mechanisms including courier, mail or secure auto fax. <ul style="list-style-type: none"> • To arrange auto-fax of reports from Provincial Laboratory South contact the service desk at InfoCntr@albertahealthservices.ca • To arrange auto-fax of reports from Edmonton (DynaLIFE_{Dx} and/or UAH) contact the Data Editors at DynaLIFE_{Dx} at: 780- 451-3702 ext. 8144.
<p>Electronic Delivery to Physician Office Systems (POSP)</p> <p>Laboratory Reports that are back entered into Meditech populate physician office systems (POSP)</p>	<ul style="list-style-type: none"> • Any physician office receiving an electronic feed from Calgary Lab Services (CLS) for gyne-cytology is also validated for all results from CLS. • Meditech Lab Information System staff and CLS Cerner Millennium staff will be synchronizing the electronic feed. The Meditech feed will stop and the Cerner Millennium feed will start on April 8, 2013 for South Zone West. • A request to turn off paper from Calgary Lab Services can be made once suitable validation has been completed. Contact the elab team : MillenniumLab@albertahealthservices.ca • Provincial Laboratory cannot deliver reports electronically at this time. They will transition to the same system as CLS in December 2013 after which time electronic delivery to South Zone physician office systems can be explored.

For additional questions contact:

- Lisa Vandergouwe, Lab Manager Lethbridge Sites (Provincial Project Lead) at: 403-388-6065.

This bulletin has been reviewed and approved by:

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