

Date: June 28, 2012

To: South Zone – East: Physicians and Unit Managers at Brooks Health Centre, Lynn Frank and Dr. Chow at Medicine Hat Diagnostic Laboratory

From: AHS Laboratory Services – South Zone (East)

Re: Change to Out-patient Hours of Service at Brooks Health Centre (Hospital) Laboratory

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Messages:

Effective July 16, 2012, hours of operation for out-patients accessing laboratory service at the Brooks Health Centre will be 8:00 AM - 1:00 PM, Monday through to Friday.

Why this is important:

The Laboratory at the Brooks Health Centre (Hospital) is experiencing a workforce shortage and increased workload. This change to the out-patient hours of operation will allow for laboratory staff to support services for in-patients and patients in the Emergency Department at the Brooks Health Centre.

Action Required:

Please inform patients of the change in out-patient hours at the Brooks Health Centre Laboratory. Patients can be directed to the Medicine Hat Diagnostic Laboratory, Newell Associate Clinic - Branch Lab.

Medicine Hat Diagnostic Laboratory
Newel Associate Clinic, 220 4 Street West

Monday – Thursday: 7:30 AM – 4:15 PM
Friday: 7:30 AM – 3:45 PM

Brooks Health Centre

Monday – Friday: 8:00 AM – 1:00 PM

For additional questions contact:

Nicole Jennissen, Laboratory Supervisor, Brooks Health Centre at 403-501-3241

This bulletin has been reviewed and approved by:

Dr. Michael O'Connor, Zone Clinical Department Head (Co-Lead) Laboratory Medicine, South Zone