

Date: August 17, 2012
To: South Zone – Brooks Health Centre: Physicians and Unit Managers
From: AHS Laboratory Services
Re: Change to Weekday Laboratory Hours of Operation at Brooks Health Centre

PLEASE POST OR DISTRIBUTE AS WIDELY AS APPROPRIATE

Key Messages:

Effective September 4, 2012, the weekday hours of operation for the laboratory at the Brooks Health Centre will be 7:00 AM – 11:59 PM, Monday to Friday. On Call hours will be available 12:00 AM – 6:59 AM. Operational hours for the weekend will not change.

Why this is important:

This change to weekday operational hours is to reduce call backs that occur from 6:00 - 7:30 AM, Monday to Friday.

Action Required:

These changes are effective September 4, 2012. Please inform all staff of the new laboratory hours and we ask for your assistance in working with us to reduce call backs.

Laboratory Schedule	Staffed Operational Hours	On Call Hours
Monday – Friday (New)	7:00 AM – 11:59 PM	12:00 AM -7:00 AM
Saturday, Sunday and Statutory holidays	7:30 AM – 11:59 PM	12:00 AM – 7:30 AM

For additional questions contact:

Nicole Jennissen, Laboratory Supervisor, Brooks Health Centre at 403-501-3241

This bulletin has been reviewed and approved by:

Dr. Michael O'Connor, Zone Clinical Department Head (Co-Lead) Laboratory Medicine, South Zone