

**1. Why is this initiative being undertaken?**

Lab Leadership made a decision to eliminate the back entry (transcription) of referred out laboratory results (pathology included) into the Meditech system in 2012. Concerted work towards this goal has been occurring since spring of 2012.

**2. How will this initiative impact me?**

The change will impact how and where you view online referred out pathology results. Formerly this information was in the Meditech EMR. Now it will be viewable in Alberta Netcare instead.

**3. What determines if the surgical sample that I submit to the laboratory will be examined and processed locally or referred out for examination?**

Samples within the former Peace County Health Region will continue to follow routine transport lines to the Queen Elizabeth II Hospital (QEII) in Grande Prairie. Samples will be triaged by a pathologist and either remains on site for processing and examination or referred out to *DynaLIFE<sub>DX</sub>*.

**4. If a surgical sample is referred out for testing, how will this affect the time it takes for me to get the result?**

All laboratories in Alberta who process, examine and report pathology samples monitor turn around time (TAT) using standard KPI (Key performance indicator) metrics. For surgical pathology samples this is defined as 4 working days for most routine tissues from receipt in the lab (accession) to the time the first report is issued.

**5. What assurance do I have that the sample will not be lost while in transport?**

When a pathology sample is accessioned into Meditech at the QEII Laboratory, the system will generate a barcode specific to that patient and sample. The pathology staff will "build" the sample shipping document by scanning this barcode as they place the sample in the transport box. This reduces the risk of placing a requisition in the transport box without all of the corresponding tissue containers. The shipping batch document is maintained electronically in Meditech for 60 days.

When the samples reach *DynaLIFE<sub>DX</sub>*, they will accession the samples into their Laboratory Information System. This system will also generate a specific barcode label. A detailed case search report will be generated to show the samples that have been received. This report will be faxed to the QEII pathology lab for cross reference with the shipping batch (sent samples) list.

This will verify that the samples sent from QEII were received at *DynaLIFE<sub>DX</sub>*.

## North Zone- Peace Country Health Region Referred Out Pathology Frequently Asked Questions (FAQ'S)

### 6. How and where will I get my reports?

#### Paper Reports:

IF	THEN
Samples are processed at QE II Laboratory	<ul style="list-style-type: none"> <li>There will be no change to current report delivery processes.</li> </ul>
Samples are processed at <i>DynaLIFE<sub>DX</sub></i>	<ul style="list-style-type: none"> <li>Paper reports will be sent to the submitting physician and the patient location within a hospital facility.</li> <li>Paper reports can be sent by existing courier routes, auto fax to a designated secure location or mail.</li> </ul> <p>Note: Many physicians report that auto-fax reports are more convenient than courier or mail delivery of paper reports. <b>To arrange auto-fax of reports from Edmonton (contact the DynaLife<sub>DX</sub> Data Editors at: 780- 451-3702 ext. 8144)</b></p>

#### Electronic Reports to my Physician Office System (POS):

IF	THEN
Samples are processed at the QE II Laboratory and you are currently getting electronic delivery of pathology reports	<ul style="list-style-type: none"> <li>There will be no change to current electronic report delivery processes.</li> </ul>
Samples are processed at <i>DynaLIFE<sub>DX</sub></i> Laboratory and you are currently getting electronic delivery of reports from Co-path (example gyne cytology)	<ul style="list-style-type: none"> <li>There will be no change to current electronic report delivery processes.</li> <li>Validation of the pathology report formats may be needed.</li> </ul>
If you are not getting electronic delivery of any lab reports (pathology included) from QEII and/or <i>DynaLIFE<sub>DX</sub></i>	<ul style="list-style-type: none"> <li>Your POS vendor will need to complete a request for the electronic feed source by completing an ICC (Integration Coordination Centre) request form.</li> </ul>

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### Meditech EMR:

IF	THEN
Samples are processed at QE II Laboratory	<ul style="list-style-type: none"> <li>• New activity will be highlighted.</li> <li>• <b>Results</b> will appear under <b>Pathology</b></li> </ul>
Samples are processed at <i>DynaLIFE<sub>DX</sub></i>	<ul style="list-style-type: none"> <li>• New activity will be highlighted</li> <li>• <b>Order</b> will appear under <b>Laboratory</b></li> <li>• Auto-Result will say <b>“Sample Referred out for testing. See Netcare or paper report.”</b></li> <li>• The jump to Netcare button on the right hand menu bar will take you directly to the patient report in Netcare. Alberta NetCare access is required.</li> </ul>

### 7. What can I expect to see when I look in the Meditech EMR if samples are processed and reported by the QEII Laboratory?

- **Orders and results** will continue to reside under the “Pathology Tab” in the Meditech EMR. New activity will be indicated by the “Pathology Tab” being highlighted in **RED** text.

Lab, Apple Crisp      DOB: 1/1/1901 112 F  
 WV0000004/13 / UV00000109 / ABATVG00002036-FS0  
 Homecare Lab Specimen REG REF

Allergy/AdvReac:      Pathology

Tissue	Date	
Skin Biopsy	27 Aug 2013	
Skin Biopsy	27 Aug 2013	
Breast cytologic matena...	1 Oct 2012	
Gynecologic cytologic ma...	9 Mar 2012	Pending
Bone marrow of iliac cre...	18 Aug 2011	Pending
Bone marrow of iliac cre...	18 Aug 2011	Pending

**Results (Reports)** show under Pathology (flagged in red when new results available)

Record List  
 Other Visit  
 Special Panels  
 24 Hour  
 Vital Signs  
 I & O  
 Notes  
 Medications  
 Order History  
 Laboratory  
 Microbiology  
 Blood Bank  
 Pathology  
 Imaging  
 Other Reports  
 Care Trends  
 Care Activity  
 History  
 Summary  
 Encounters  
 Referrals  
 Discharge  
 Orders  
 Document  
 Reconcile Meds  
 Sign

Prev Page   Next Page   Graph My Data   Cancel   Save

## North Zone- Peace Country Health Region Referred Out Pathology Frequently Asked Questions (FAQ'S)

8. What can I expect to see when I look in the Meditech EMR if samples are triaged and sent to *DynaLIFE*<sub>dx</sub>?
- **Referred out orders** will appear under the “Laboratory Tab” in the Meditech EMR. **Results will appear in the Alberta Netcare.**

Lab, Strawberry

DOB: 5/4/61 52 F  
WV0000003/13 / UV00000108 / ABATVG00064441-FS1  
Emergency REG REF

Allergy/AdvReac:

Laboratory - Miscellaneous

Selected Visit    Lifetime Summary

Hematology    Coagulation    Urines    Other Body Source    Miscellaneous  
Blood Gas    Chemistry    Toxicology    Immunology    Serology

Test Name	Result	Date	
Placental Chromosome	:	7/12/12	?
PTH Refer Out Specimen	?	26/8/13	?
Triple Test Comments	SENT OUT	7/12/12	?

Order shows under Laboratory - Miscellaneous test (flagged in red when new order placed)

When accessed the following comment will appear:

Sample referred out for testing. See Netcare and/or paper report.

Prev Page    Next Page    Graph My Data    Cancel    Save

- To access the results in Alberta Netcare, you must have Alberta Netcare access.
- Click on the **“Record List”** or **“Other Visits”** button found on the top right hand side of the menu bar in the Meditech EMR.
- Choose the patient encounter that you wish to view.
- A **“NetCare Link”** button will appear on the menu bar.

Record List

Visits by date

Visits by diagnosis

Visits by type

View "x" visits

List "x" visits

View all visits

Summary List

Allergies

View PCI

Moved to other Records

Add to personal list

Remove from

NetCare Link

Scanned Documents

MagicView

## **North Zone- Peace Country Health Region Referred Out Pathology Frequently Asked Questions (FAQ'S)**

e. Currently sign on to Netcare from within Meditech is still required.

### **9. If I have a concern with my pathology reports who can I call?**

Contact: Mary Melnyk, Site Lab Manager QEII Laboratory at: 780-538-7410

### **10. How do I get Alberta Netcare Access if I am not already registered?**

If you are not yet registered for access, you will have to complete a User Registration form and ask the medical affairs office to submit on your behalf.

If you have any questions, please contact the Alberta Netcare Deployment team at:

**1-866-756-2647**

### **11. Is there Alberta Netcare training available?**

Clinicians have three options for Alberta Netcare training.

- Receive personalized training from the Alberta Netcare Deployment team. To arrange, please phone the team at: 1-866-756-2647.
- Self-Directed learning using the Alberta Netcare Learning Centre. The learning centre provides user manuals, quick reference cards and e-Demos to help you learn how to use Alberta Netcare. The learning centre can be accessed through a link on the Portal Login page.
- Practice in the Alberta Netcare simulated learning environment. This allows you to explore the system on your own without using live patient records. The training environment can be accessed through a link on the Portal Login page.
- The deployment team at Alberta NetCare recommend that you start with the personalized training they offer and then use the learning centre and training environment to expand your knowledge as you get used to using the system.