


ALBERTA HEALTH SERVICES **CALGARY ZONE**

LEGEND OF SERVICES

-  **Emergency Departments.** 24-hour care – If you are concerned that you are seriously ill or injured, go to the nearest emergency department. **Patients with potentially life-threatening conditions should immediately phone 911.**
-  **Urgent Care Centres.** Urgent care centres provide extended hours access for unexpected but non-life-threatening health concerns that require same day or evening treatment. Patients coming to urgent care centres may arrive on their own, or be transported there by ambulance. **Urgent Care may only offer limited hours. Please check with your local facility to confirm hours of operation.**
-  **Hospitals.** These are AHS and AHS partner facilities for treating urgent, complex or other health needs on an inpatient basis. Some sites may provide hospital care, continuing care or community health care from one site, called a Health Centre. (Partner facilities are denoted in brown.)
-  **Community and Public Health Services.** These facilities provide a wide range of health services which may include prenatal, postpartum, health promotion/disease and injury prevention, bereavement services, communicable disease and school health, and many other community care, public health and wellness programs.
-  **Primary Care Networks.** Many family physicians in Alberta are part of a Primary Care Network (PCN) – a group of family doctors working together with a team of other health professionals such as nurses, dietitians and pharmacists to provide care to a defined group of patients.
-  **Addiction and Mental Health Services.** These facilities and programs are for the treatment and care of people with mental health or addiction challenges.
-  **Cancer Care Centres.** AHS offers a variety of programs, services and facilities that work with those affected by cancer, as well as provide programs to help Albertans reduce their risk of developing cancer. For more information on the services available in your community, call the Arthur J.E. Child Comprehensive Cancer Centre (in Calgary) at 1-844-465-6330.
-  **Continuing Care.** These are AHS or AHS partner sites offering long term and/or supportive living options in this community.

 **If you are experiencing a life-threatening emergency, call 911** or go immediately to the nearest emergency department.



We have a passion for your health. It's why we do what we do. We know that you are passionate about good health, too. Your opinions, concerns and questions matter.

So, we've launched a project called Passion for Health where we can have face-to-face conversations with Albertans; share information on the health topics that interest you; and help you find the resources you need to be healthy.

Through our Passion for Health project, we are attending your community events, inviting you in to our facilities through open houses to see what happens behind the scenes, hosting information sessions called "Apple Talks" and we are providing health information through a blog.

We also have a series of "Because You Cared" videos that have given Albertans a way to say thank you to the health providers who have made a significant difference in their lives.

Look for AHS staff and physicians in our Passion for Health booths at festivals and community events, and at Apple Talk forums, near you.

Share your passion for health with us and visit our Passion for Health website at www.ahs.ca/passionforhealth to find out more.

HEALTH ADVISORY COUNCILS

Health Advisory Councils (HACs) are focused on one thing: listening to your thoughts and ideas on health care in Alberta. The Prairie Mountain Health Advisory Council is located in the Calgary Zone. The council's role is to act as a channel for information and feedback sharing, and provide advice to Alberta Health Services. For more information about the councils, please visit www.albertahealthservices.ca/hac.asp

FOUNDATIONS AND TRUSTS

Local health foundations work in your communities, raising funds to improve health care delivery where you live. To support your local foundation, email FoundationRelations@ahs.ca, or visit www.ahs.ca/give

PATIENTS AND THEIR FAMILIES ARE THE CENTRE OF EVERYTHING WE DO AND EVERY DECISION WE MAKE.