

Designated Living Option and Hospice Designated Family/Support Access and Visitation Process Template

This document has been developed in accordance with the [CMOH Order 29-2020](#) and the AHS Visitation in a Designated Family/Support Access and Visitation in Designated Living Option and Hospice Settings During COVID-19 Directive.

This must be updated at least every three weeks or when the situation within their facility changes such that the risk to patients and families are different in accordance with [CMOH Order 29-2020](#).

All visitors are subject to screening in accordance with [CMOH Order 29-2020](#).

Site Information

List any other visitation considerations or restrictions applicable for the site (must be in accordance with [CMOH Order 29-2020](#), assessed risk tolerance, and site specific considerations [building size and design, patient population, etc.]

| | | |
|--|---|------|
| Name of Site | Municipality/Region Classification | Zone |
| Assessed Risk Tolerance for the Site <i>(based on table on second page, low risk, medium risk, high risk)*</i> | | |
| Location of Visitor Screening | Location(s) of Designated Visitation Spaces: Indoor _____ Outdoor _____ | |
| Visitation Allowances, Limits, and Considerations** | | |
| Patient's Room <i>(Private)</i> _____ | Designated Indoor Space <i>(not care area)</i> _____ | |
| Patient's Room <i>(Semi-Private)</i> _____ | Designated Outdoor Space _____ | |
| Shared Care Area _____ | | |

Site Scheduling

Visitation scheduling contact information

Scheduling Templates

- Include template for scheduling visits in designated indoor and outdoor spaces.
 Include template for standing schedule for designated family/ support persons.

Additional Considerations

Criteria for Restricted Access

- Confirmation of patient/family consultation and communication
 Confirmation of Resident and Family Council consultation and communication *(if applicable)*

Site Contact for Dispute Resolution *(include phone number/email)*

Accountable Leader Approval

| | | |
|------|------------|---------------------------------------|
| Name | Title/Role | Date of Approval <i>(yyyy-MON-dd)</i> |
|------|------------|---------------------------------------|

* In accordance with Table 2 of the CMOH Order 29-2020

** In accordance with Table 1 of the CMOH Order 29-2020 and in accordance with the risk tolerance for the site.
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Potential Considerations for Assessing Risk

| Risk Factors | LOW RISK examples | MEDIUM RISK examples | HIGH RISK examples |
|---|--|---|---|
| Number of People on site and Layout of Site | <ul style="list-style-type: none"> Spacious hallways and common areas Private rooms Ability to monitor and ensure 6 ft/2m of physical distancing is maintained at all times Ability to monitor appropriate use of PPE at all times | <ul style="list-style-type: none"> Prevalence of semi-private rooms Confined hallways Common areas do not allow for more than 1 resident with visitors to visit at one time Staff able to monitor adherence to physical distancing and PPE use on a scheduled basis Site is only accessible through an Acute Care Facility' that currently has no known COVID-19 patients. | <ul style="list-style-type: none"> No private rooms or common areas Multiple entry points to rooms and common spaces that are not able to be monitored Staff are not able to monitor adherence to physical distancing and PPE use Site is only accessible through an Acute Care Facility that has one or more known COVID-19 patients |
| Collective Health Status of Residents, where known | <ul style="list-style-type: none"> Stable and predictable health conditions | <ul style="list-style-type: none"> Complex health conditions that are stable | <ul style="list-style-type: none"> Complex health conditions that are unstable and require frequent medical interventions |
| Number of residents actively leaving site for outings | <ul style="list-style-type: none"> Scheduled and infrequent resident outings which are accompanied | <ul style="list-style-type: none"> Scheduled and frequent resident outings that are not accompanied | <ul style="list-style-type: none"> Unscheduled and frequent resident outings that are not accompanied |
| Any disclosed resident directed assessment of risk tolerance | <ul style="list-style-type: none"> Resident assessed level of risk is low | <ul style="list-style-type: none"> Resident assessed level of risk is medium | <ul style="list-style-type: none"> Resident assessed level of risk is high |
| Any disclosed staff directed assessment of risk tolerance | <ul style="list-style-type: none"> Staff assessed level of risk is low | <ul style="list-style-type: none"> Staff assessed level of risk is medium | <ul style="list-style-type: none"> Staff assessed level of risk is high |
| Mechanism for ongoing assessment of <u>risk designation of region</u> | <ul style="list-style-type: none"> Open: Low level of risk, no additional restrictions in place | <ul style="list-style-type: none"> Watch: The province is monitoring the risk and discussing with local government(s) and other community leaders the possible need for additional health measures | <ul style="list-style-type: none"> Enhanced: Risk levels require enhanced public health measures to control the spread |
| Totals (number of risk areas in each column) | | | |
| Mitigation Strategies to reduce level of risk | | | |
| Site level Decision related to Risk Level | | | |

Note: Determination of risk is based on a combination of factors both within and external to a site